

Martock & South Petherton Surgeries Quarterly Newsletter

www.martocksurgery.nhs.uk



Providing NHS services

[@martockandsouthpetherton
medicalcentre](https://www.facebook.com/martockandsouthpethertonmedicalcentre)

Opening Hours

Monday	08.00-18.30
Tuesday	08.00-18.30
Wednesday	08.00-18.30
Thursday	08.00-18.30
Friday	08.00-18.30
Sat, Sun & Bank Holidays	Closed

Practice Half Day Closing for Training

23 April 2026	1:30 - 6:30
19th May 2026	1:30 - 6:30
TBC (merger)	TBC

What we do during half day closures

Our half day closures are an opportunity for staff to come together for mandatory training, additional clinical training and staff meetings. At our next half day our Clinical Team will be looking at Pharmacy First Referrals and how utilising this service more effectively can assist patients receiving prompt & appropriate care. If you have an urgent need during one of our practice closure afternoons, please call the surgery as normal and follow the instructions on the phone.

Somerset NHS Charity is the official charity for NHS Services across Somerset. If you or a family member have been treated by this GP surgery and would like to help us make a difference for patients, please get in touch.

Staff updates

You may have noticed a couple of new faces over the last few weeks, we are very happy to welcome Mya & Richard, new members to our Patient Services Advisor Team. Dr Amit Patel, has also come to join us at Martock and South Petherton surgeries.



Ask My GP

We have listened to both patients and staff feedback and have now made the move from Anima to Ask My GP.

Anima was switched off from 15th April and the move over to Ask My GP now completed successfully and we hope this move will result in shorter wait times on the telephones and will be simpler process for both staff and patients.

If you are able, please open an account with Ask My GP so you can submit requests yourself, using your own words. This helps ensure your symptoms are described accurately and allows us to keep our phone lines available for patients who are unable to access online services. Please see our [website](#) for the relevant links to open an Ask My GP account.



Think pharmacy first

Sore throat? Your pharmacist can now provide treatment or some prescription medicine, if needed, for seven common conditions, without you seeing a GP.

Subject to age eligibility, including 5 years and over for sore throat prescription medicine. Service available at majority of pharmacies.



**Somerset
NHS Charity**

For more information, please visit:
<https://www.somersetnhscharity.org.uk/>

Congratulations!

Congratulations, to Lauren who has recently qualified as a Nursing Associate with merit!

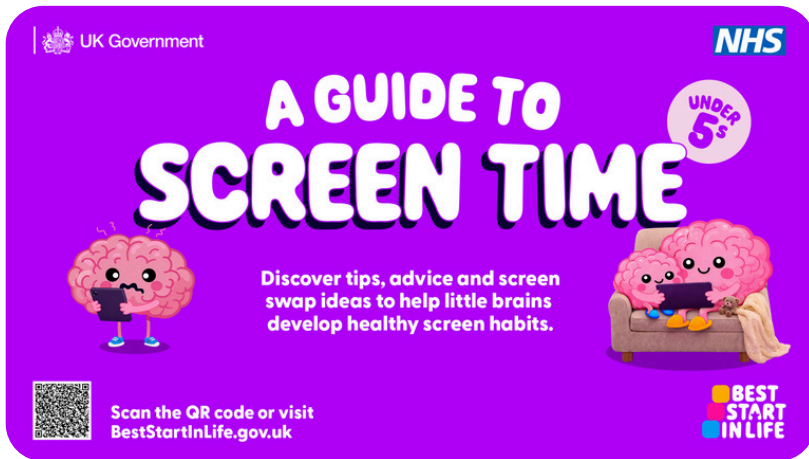
Well done Lauren, we are so proud of all your hard work.



Spring 2026 Covid vaccinations

The Spring/Summer 2026 Covid programme began on the 13th April 2026 and ends on 31 June 2026. We will be running multiple clinics and if you are eligible for the vaccination you will have received an invite either by text message or by letter. You will be offered a vaccination if you:

- are aged 75 or over
- are aged 6 months to 74 years and have a weakened immune system because of a health condition or treatment
- live in a care home for older adults



Patient Participation Group (PPG)

The Patient Participation Group (PPG) is an essential and valued part of all our practices and helps us to understand what the patient experience is really like. The group meets to hear about current news at the practice, current challenges and developments for the future.

If you would like to find out more regarding the PPG, please let us know.



Beautiful Spring views from South Petherton Surgery

Symphony wide updates

For organisational wide updates, please see our Symphony quarterly newsletter, this one celebrates 10 years of Symphony Healthcare Services:

[Special Edition Newsletter – 10 Years April 2026](#)

Useful Numbers

Martock and South Petherton Surgery
01460 240707

South Petherton Pharmacy 01460 242269

Yeovil District Hospital 01935 475122

Patient feedback

Between January & March 2026, over 650 patients provided us with feedback and 90.7% were positive about our services!

We encourage patients to respond to the surveys we send following appointments to help us learn and make improvements. Alternatively patients can provide feedback at any point via the surgery website or email.