

None



## monthly friends and family test responses

latest month may be incomplete

submitted time  
01/07/2020 00:00:00 to 30/..

Name	FFT response (group)	Jul20	Aug20	Sep20	Oct20	Nov20	Dec20	Jan21	Feb21	Mar21	Apr21	May21	Jun21
Martock & South Petherton	Don't know	1	1	2	2	1	1		1				
	Very good	51	29	12	20	21	21	25	30	28	17	10	
	Good	11	6	8	15	6	8	5	11	10	10	6	
	Neither good nor poor	5	4	5	3	4	5	2	1	5	7	3	2
	Poor	3	2	2	3	7	1	3	1	6	2	6	1
	Very poor	3	1	7	4	3	2	6	3	6	4	5	1

## All responses to FFT questions:

new question: "Overall, how was your experience of our service? "

